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CONFIRMATION NO. 5820

SERIAL NUMBER 10/010,235	FILING DATE 12/07/2001 RULE	CLASS 707	GROUP ART UNIT 2171	ATTORNEY DOCKET NO. M-9436 US	
APPLICANTS David R. Cheriton, Palo Alto, CA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 01/03/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY CA	SHEETS DRAWING 4	TOTAL CLAIMS 104	INDEPENDENT CLAIMS 4
ADDRESS Abdul R. Zindani c/o SKJERVEN MORRILL MacPHERSON LLP Suite700 25 Metro Drive San Jose ,CA 95110 <div style="text-align: right; font-size: 1.5em;"># 24251</div>					
TITLE Dynamic behavioral queue classification and weighting					
FILING FEE RECEIVED 2336	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		